

From: [Gonzalez, Carolina \(BHS\)](#) on behalf of [HHSA, BHSCST](#)
To: [HHSA, BHSCST](#)
Subject: Program Performance Improvement | Resource Available for Providers
Date: Wednesday, May 15, 2024 8:31:48 AM
Attachments: [image001.png](#)
[PPI Flyer_FINAL.pdf](#)

Sent on Behalf of Liz Miles, Ed.D, MSW, MPH, Program Coordinator, Population Health, Network Quality and Planning

Bcc'd to All Contracted Programs (Mental Health & Substance Use Disorder)

Hello,

As part of the County of San Diego Behavioral Health Services mission to support providers, improve quality, and enhance services, UC San Diego's Research Centers (CASRC and HSRC) have an amazing resource available to our providers with the **Program Performance Improvement (PPI)** projects.

The interactive PPI process is designed to address your program's unique needs. You and your staff identify a concern or possible area for enhancement, and UCSD partners will work with you to develop and implement solutions. As part of the service, you will have access to a PPI Toolkit, which includes worksheets and resources to facilitate problem-solving and goal setting. CASRC and HSRC will provide support for your program during each step of the process. This is funded by BHS and there is no cost to your program.

Please see the attached flyer for more details or reach out directly to UCSD at:

CASRC (CY): Amy Chadwick, aechadwick@health.ucsd.edu

HSRC (AOA/SUD): Katie Rule, klrule@health.ucsd.edu

Thank you very much for your attention, and please send any questions to bhspophealth.hhsa@sdcounty.ca.gov.

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Respectfully,

Contract Support Team (CST)

Behavioral Health Services

County of San Diego Health & Human Services Agency

